Dear Faculty Senate Library Committee Members:

Thank you for your continued support of the Libraries on campus. I regret that the semester has come quickly to its end without me getting this committee together. As the semester is winding down, and you all will be undertaking various summer responsibilities, I wanted to give you a report on what’s been going on at the Libraries.

Search Committees
The Libraries currently have unfilled positions at all levels, and have recently concluded job searches for librarian-in-residence Martha Parker and Geosciences Librarian Kate Dougherty.

The Librarian-in-Residence program offers an entry-level librarian an opportunity to further their training and begin an exciting career in academic librarianship. The program supports the Libraries’ and the University’s commitment to achieving a culturally diverse faculty and provides the opportunity for the Resident to experience, over two years, three areas of librarianship and to develop a specialization. Ms. Parker comes to us from the University of North Carolina-Greensboro with a Masters of Library and Information Studies. We are proud of Martha’s work in encouraging diversity in libraries, including her poster session at the 2010 ALA annual conference titled “Winning with ACE’s: Diversity Initiative Prepares Minority Students for Librarianship” and her upcoming poster session at the 2012 ALA annual conference titled “The Value of Diversity in Libraries: Not Just Let it Happen, Make It Happen.” As well, Martha is a member of the libraries Diversity Committee, where she will serve for the duration of her residency. She has also been assigned responsibilities for acquiring materials related to diversity for the general collection.

This Geosciences Librarian works closely with the Department of Geosciences, the Center for Advanced Spatial Technologies (CAST), the Environmental Dynamics program, and other related departments. Responsibilities include general collection development of geosciences resources (including energy resources such as oil and gas), reference, academic outreach, and instruction. The librarian is responsible for ensuring that geosciences resources and maps in all formats are added to the collections; for keeping abreast of new technologies and making them available in the classroom; for creating programs and materials to facilitate the use of the collections; for maintaining the Webpage for GIS services; for working closely with the faculty on research opportunities and to ensure that distance education students are adequately supported; for working closely with the Teaching and Faculty Support Center; for actively participating in the campus community, professional organizations, and serving on committees and programs. Ms. Dougherty comes to us from Southern University at New Orleans where she was the Electronic Resources and Government Documents Librarian. Previous to that, she was Internet Librarian for the ASRC Management Services, a contractor to the U. S Environmental Protection Agency in Washington, D. C. Ms. Dougherty has a M.S. in Library and Information Science from Drexel University and a Post-Baccalaureate Certificate in Geographic Information Systems from Pennsylvania State University World Campus.

Other ongoing searches include the Business Librarian, the University Archivist, and the Head of Special Collections. Tom Dillard retired as head of Special Collections on January 30, and Tim Nutt, formerly Assistant Head of Special Collections, is acting as Interim Head until that search
is concluded. Another departure is our Special Formats Cataloger, Elaine Dong, who took another job at Miami, Florida, and whose last day will be May 27. We’ve also implemented, or are in the process of implementing, the following new features or products at the Libraries:

**Pager program**
We are testing a new program to allow patrons to specify delivery locations of materials requested from the Libraries. The software is available through Millennium, and patrons can select the location from their ILL request. Any physical item can be requested by students to be delivered to any of the branch libraries, where it is more convenient for patrons to pick up, while faculty may request items to be delivered to their campus office address.

**StackMap**
Get a map and directions to any item in your library with just one click.

- **Patron Interface**
  - Provides maps and written directions to any item in library
  - Integrates directly with OPAC
  - Compatible with any web-enabled mobile device

- **Administrative Interface**
  - Manage stacks with complete digital layout of library
  - Easily update call numbers via browser, mobile, or Excel
  - Automatically print range end signs directly from StackMap

Staff have provided detailed information about each stack and its range of contents and floor maps to the company, who are currently loading that information into their location software.

**Knowledge Imaging Center (KIC) BookEdge Plus Scanning / Copying System**—allows patrons to digitize book pages and documents at no charge. We are investigating the use of a KIC Station to replace traditional copy machines through a six-week trial. The computer lab has traditional flatbed scanners, but users have to wait for the station to be open and log in through the network, which takes more time than the walk up KIC station, which is ready to operate with the touch of the screen. We are evaluating this as a more current technology than traditional scanning. The KIC BookEdge has a 12 x 17 inch scanning bed with high speed color scanning at up to 600 dpi resolution. The software allows real time image editing for cropping, enlarging, and adjusting exposure, and automatic border recognition and removal, as well as page splitting, bookfold correction, and focus and exposure controls. The scans output to PDF, JPEG, TIFF, PNG, and searchable PDF and Text-to-Audio formats and can be saved to USB jump drives or email.

**iPads**
The Libraries have reached an agreement with UITS to manage the iPads available for checkout at Mullins Library. We currently have three, and have loaded all three with the same electronic
books and applications that allow users to check out books from the Fayetteville and Springdale public libraries. The books loaded include a selection of 100 classic works no longer in copyright and thus freely available in electronic format and 20 paid titles from current best seller lists, like the Steve Jobs biography. We are also investigating the possibility of purchasing and downloading to an iPad titles that are requested by patrons when the book is lost or checked out. This option may be cheaper than obtaining the title through Interlibrary Loan, and it is faster. Availability of the iPads encourages users to explore new technology.

New Study spaces
In the fall semester we opened up four bays by compressed and relocating stacks of books on the third level and installed new furniture that is moveable and conducive to group study. Group study rooms remain in high demand in Mullins Library. The new furniture includes comfortable lounge type seating, light weight desk chairs, tables, and white boards. These areas are in very high use for study groups.

SenSource
We are implementing a new electronic door count scanner that uses a laser beam to count patrons entering the building. It is fully automated, with data available online at any time, and no longer requires our staff to read and record the current numbers from the door counter, which we currently do several times a day. We will use the same technology in Mullins and in the branch libraries.

I realize this is already too long, but if you have any feedback or suggestions, I would welcome hearing from you.

Thank you for your continued service on this committee.

Sincerely,

Carolyn Henderson Allen
Dean of Libraries