Patron Assistance provided at the Performing Arts and Media desk in addition to that provided at all service desks outlined in the preceding document:

Library patrons will receive:

- Information about Performing Arts and Media policies and procedures.
- Accurate and courteous research assistance in the disciplines represented in the Performing Arts and Media Department.
- Assistance identifying appropriate materials placed on reserve in the Performing Arts and Media Department.
- Assistance with audio e-reserves
- Assistance with reformatting media materials
- Assistance identifying, retrieving, and using materials located in Performing Arts and Media.
- Referrals to Performing Arts and Media Librarian or other subject specialists when appropriate.
- Assistance with media equipment and room set-up.

August 22, 2007–pjj/llj