Patron Assistance provided at the Periodicals desk in addition to that provided at all service desks outlined in the preceding document:

Library patrons will receive:

- Accurate and courteous assistance identifying, retrieving, and using materials located in Periodicals.
- Information about Periodicals Room policies and procedures.
- Basic search techniques for InfoLinks and other reference tools.
- Assistance with microform readers/printers, photocopiers, and other equipment in Periodicals and the copy room.

January 26, 2005–pjj