University of Arkansas Libraries  
Faculty Department Heads, 10/16/14  

Present: Salisbury (chair), Allen, Gibson, Jones, Juhl, Kulczak, Lehman, Lennertz, Rogers, Zou

**Director’s Reports**

Lennertz announced that the Task Forces to address the issues raised at the Strategic Retreat would be discussed at the library faculty meeting on Monday, October 27th.

Lennertz also reported that Norma Johnson is serving on a GWLA task force to study the long-term effectiveness of library instruction to first-year students and its relationship to student progress or persistence. Johnson is working with Institutional Research to gather data for the project.

Lennertz also reported that hole punches had been purchased for public service areas.

Lennertz also announced that a SIPX ([http://sipx.com/](http://sipx.com/)) webinar is scheduled for reserves staff on Tuesday October 21. SIPX is a software service for expediting ereserves by providing streamlined rights clearance and accounting by actual, rather than potential, use. Zou inquired about the status of a campus-wide CCC (Copyright Clearance Center) license, which seems to be stalled. Juhl asked about authentication methods.

Lennertz also discussed the abatement project on Level 4. More ranges of materials have been made unavailable due to cordoning off; these materials must be requested on ILL. She asked that users be encouraged to put a note in the ILLiad form so that their request is not bounced as a “we own.” Some grad / open carrels are also inaccessible. No word yet on whether additional ranges will be affected on level 1. The work, once it begins in earnest, is expected to last 3 weeks.

Another facilities project that Lennertz announced is drilling on Level 1 north wall, to address water issues in Special Collections. This is planned for November 5th – 10th and will cause noise on the Lobby Level as well.

**Departmental Reports**

Juhl reported that an upgrade to the Sierra system is tentatively planned for Wednesday October 22. Juhl has been working with Mary Gilbertson, Deb Kulczak, and Terry Wynn on a new “StaffGuides” project to use LibGuides for staff training and documentation. Kulczak mentioned that the digitization working group hoped to also use this format for the Metadata Cookbook.

Gibson announced that, as both she and Tim Nutt will be unavailable on Friday October 23, Necia Parker-Gibson will chair the Communications Clearinghouse meeting. Gibson reported on the status of the User Experience Search Committee. She also reported on extensive issues with OCLC’s new resource sharing module, WorldShare, which are now affecting ILLiad processing, including BorrowItNow. Because of this problem, ILL staff must review request daily for dropped records. ILL currently has 1,200 items checked out to patrons, an indication of how high their volume is this semester. OCLC has issued an official apology. The BorrowItNow tiering system (load/regional balancing) is back in place but problematic.
Rogers reported that Serials is busy with renewals.

Jones commented on unsatisfying customer service experiences at other libraries and how, by comparison, our library makes it easy to reach a live person and get help.

Zou announced that he has offered the Supervisor position in PAM to a very well-qualified applicant with an advanced degree in Music. She will start Monday. The applicant pool featured several candidates with library credentials. Zou also reported that PAM will receive a new cabinet for DVD storage and additional shelving. Zou announced that three streaming video licenses had been purchased through the Kanopy streaming service. He observed that a faculty member in music, Jim Greeson, is making a short documentary about Florence Price. Zou has assumed the coordinator role for the Mango program in the Walton College of Business and will be making presentations to classes. He met with several faculty members at the WCOB study abroad fair.

Salisbury reminded everyone that October 20-26 is Open Access Week. She has worked with Kalli Vimr on a news release which will include local initiatives such as Soap3. It is also Chemistry Week, the theme of which is the sweet side of chemistry. Salisbury will be giving a workshop on scholarly metrics including altmetrics for the INBRE (Arkansas Idea Network of Biomedical Research Excellence) conference participants on November 8th.

Salisbury reported that she had been asked by a faculty member for assistance with a data management plan and inquired if the Libraries or the University had taken any more formal steps to provide help with this research requirement. The Dean reported that this need will be addressed in the Repository/Open Access Task Force currently being appointed by the Provost.

**Dean’s Report**

Dean Allen reported that the latest deans meeting had addressed grading and how to apply honors for graduating seniors.

In the absence of a Tim Nutt, the Dean reported that Special Collections staff had reviewed the Reveal Digital Archive with Jim Morris (vendor). This is a crowd sourcing software that will make special collections material available. No decision has been made on what subjects or projects will be included as yet.