Minutes of Public Service meeting (DRAFT)

February 16, 2012
Room 486

Present: Carolyn Allen (presiding), Donna Daniels, Judy Ganson, Tess Gibson, Phil Jones (minutes), Beth Juhl, Kathleen Lehman, Luti Salisbury, Joshua Youngblood, Tim Zou

Discussion on draft of “The University Libraries Commitment to Excellence in Service”
Public Services discussed the draft written by Daniels, Gibson, and Youngblood. Key themes in the discussion included the importance of preserving the privacy of our users, the necessity of offering service of the highest quality, and empowering all employees of the Libraries to offer professional service. The three authors will revise the draft and provide a final document.

Other business
Jones announced that the Art Libraries Society of North America will host an online chat at 1pm on Friday the 17th, “Evolving and Converging Library Spaces.” He agreed to announce on the Libraries’ distribution list and host if there is interest.

Zou related discussions in the library community on security concerns with self-check stations.

Salisbury announced that a professor in the Chemistry Department had approached her about arranging projects for honors students. Allen expressed interest in this endeavor and will continue the conversation.

Daniels noted that Sarah Spiegel, Youngblood, and she will give a tour of Mullins Library to the thirty-five members of the board of the Alumni Association when it meets on Friday.

Juhl asked for feedback on the distance education pages. Public Services discussed how best to address the overarching and general needs of these students. Allen asked everyone to report to her unmet problem areas that they encounter so that she can discuss them with the other deans.

Ganson announced that there will be a reception for graduate students at Alumni House on Wednesday the 22nd. The Libraries will contribute to publicity by hanging in the Walton Reading Room posters of the work of these students.