Public Safety Alert:
Jeff Banks briefed the Group on the Juggalos, a homeless gang located in a camp in south Fayetteville. Gang members have been frequenting campus, using the public bus system and open public spaces. The gang has identified themselves with the band Insane Clown Posse, and also frequently carry weapons, usually knives, machetes or hatchets. Some public area televisions on campus have been removed and the shower located in the Union has been shut off to discourage their presence on campus. He asked Public Services to advise staff to notify the UAPD if they see persons loitering on campus, particularly if they seem disruptive, and not to engage these persons directly. UAPD is increasing patrols, and asking everyone to use a buddy system when walking on campus after dark and when going to the bus depot by the Union. Some possible actions for the Libraries include requiring ID for computer use in all cases, no exceptions, investigating the possibility of installing surveillance cameras in isolated areas, investigate the possibility of installing a “panic button,” or instant UAPD alarm under the main service desks.

Acquisition of Enterprise Systems
IT Services is trying to centralize equipment and purchases through a campus wide policy for the purchase of “enterprise systems,” which are “computing or storage platforms that reside on the university network” that will be “potentially used by more than one college, school, or academic unit” and that “requires interface with another enterprise system,” or “contains financial, managerial, confidential or other sensitive or mission-critical information” or “requires accommodation, infrastructure, or application support that the acquiring unit is unable to provide.” This policy was prompted by overlapping systems such as Blackboard and the separate Walton College Internet system, and is an attempt to avoid such, and for individual units who purchases systems then expect support from UITS. The reverse is also sometimes true when UITS purchases without proper input from the campus committee, such as the Googlemail changeover, which created problems with federal compliance with secure server laws. All email related to payroll, human resources, and government research has to comply with secure server laws. The policy reviewed is still in draft form; various persons across campus are reviewing the policy for tone and debating oversight. The Academic Affairs Executive Group is the newly reformed Senate Technology Group and has representation from UITS, students, faculty, and staff.

Faculty Department Heads Group
The Faculty Department Heads Group has asked to appropriate the timeslot of Academic and Research Services Group once a month for their meetings. These meetings will be held the second Thursday of each month.

DeskTracker Training
Lora will schedule two DeskTracker training sessions, one in early September and the other in late September; one early in the day and the other closer to the evening to accommodate those who work the night shift. One topic for training will be the difference between directional and reference
transactions. Supervisors should send the handout to work study and hourly students. Lora will establish a process for feedback or questions.

**Blackboard Glitches**
The provost sent a message regarding Blackboard; apparently there is a problem with the load on the servers. Also, the clickers are not working properly in Blackboard. Faculty are concerned about a new procedure for requesting Blackboard courses for future semesters; that is under discussion.

**Student Workers’ Dual Email Accounts**
There are technical issues with the dual email requirement for student workers. Kathy sent instructions to supervisors because some students are getting the forward to Outlook. Supervisors should print these instructions and give them to the student workers.

**RazorQuest**
The one-credit course that will be required for all incoming freshman has been named Razorquest, and will be numbered each year according to the four-year graduation date target for each incoming class, for example, RazorQuest2016. This one-hour course will replace First Year Experience. Librarians should consider whether they would like to instruct in these sessions. There will be a pilot program in the Spring semester, with a full roll out next Fall. Kathleen Lehman is a member of the committee that is developing this course.