University of Arkansas Libraries

Minutes of the Public Services Meeting
May 26, 2011
Room 486

Present: Dean Carolyn Henderson Allen (presiding), Beth Juhl, Donna Daniels, Judy Ganson, Tess Gibson, Lora Lennertz Jetton, Phil Jones, Lutishoor Salisbury

Announcements

- Dean Allen indicated that we might expect a modest increase in the collections budget.
- Gibson announced that we will be pursuing Illiad server hosting by OCLC. This is expected to save staff time; however, details such as connectivity need to be determined.
- Jones announced that Stephanie Hamblen, the evening staff person, has been hired for the Physics Library and that he will be submitting a request for a replacement.
- Jones reported that the regional ARLIS (Art Library Society of North America) was successful.
- Jones announced that DeskTracker training
- Daniels distributed for our review library specialist trading cards that will be used during orientation and indicated that comments should be sent to Spiegel. If the trading cards are successful, it is suggested that they will be used in lieu of business cards.
- Daniels has sent out a request for persons to sit at the orientation table. Breakout sessions for orientation have not yet been arranged; however, it is suspected that individuals will also be able to participate in that activity.
- Salisbury reported on the AgNIC (Agriculture Network Information Center) meeting she attended. They are using a software called VIVO to gather publications in their areas. Currently they are identifying content for harvesting.
- Ganson indicated that Rogers will be out and that questions of serials payments could be addressed to Judy Casada.
- Ganson will be attending the Great Plains Network meeting.
- Jones requested that individuals with suggestions for strategic planning documents send them to Cheryl Conway.
- Dean Allen announced that Human Resources will be meeting with the faculty with regard to the search process.
- Gibson announced that both she and Zou would be out next week and to address questions or problems to Daniels.

Statistics

We are to bring statistics information with us every week until we finish the review.

We continued discussion of Interlibrary Loan statistics:
• Gibson provided statistics on lender turn-around data. It was pointed out that while this information may not be an issue in itself it speaks to the depth and breadth of collections throughout our consortium.

• Ganson suggested that selectors look through lists of requested materials. Gibson indicated that historical data is available and Juhl suggested that this data as well as the spreadsheets that had been handed out might be placed in the datafarm.

Submitted – LLJ, 7/11/11