Minutes of Public Service meeting

December 9, 2010

Room 486

Present were: Lora Lennertz, Beth Juhl, Phil Jones, Michele Tabler, Kareen Turner, George Fowler, Lynaire Hartsell, Amy Brown, Tess Gibson, Tim Zou, Gale Golden, Donna Daniels, Kathleen Lehman, Karen Myers (Dawn A. Lingelbach – minutes)

Technology Update

- Catalog will be down Thursday, December 16th. An email will be going out today and then again next week alerting everyone of this and giving instructions on how to find things while the catalog is down.
- Once the new system is in place and tested there will need to be another 3 hour period of down time. It was proposed this be done on the 4th and then the 5th or 6th if that time isn’t available.
- 58 new computers have been received. Public computers and public facing computers will be first priority. Hope to have them all installed by the start of the spring semester. If there is anything you want to have installed specifically on computers that are being replaced please be sure to let the systems team know.
- There was a question raised regarding the effectiveness of the wireless throughout the library. It seems there have only been issues with individual equipment and not with the network. There seem to be more issues with Macs than others. If any network issues are occurring be sure to let George know.
- Room 104 is currently down, but has been approved for an upgrade. Still waiting to hear on the time frame for when it will all be installed. Once it is done training sessions will be offered.
- After room 104 is completed there will be 2 elmo projectors which can be moved to rooms for use as needed.

Individual reports

- Tim and Molly will be discussing the RISE display during next Wednesday’s library forum. It will be placed in the Tuesday Times so that anyone who wants to add their input can do so. The company should be coming to install the box in the next week or two.
- There will be some issues with shipping and receiving due to the work being done in the tunnel. Make sure to let them know well in advance if you are expecting a shipment. Also be aware things may take longer to get.
- Hours for Friday, December 10th have been changed to remain open 24 hours.
• So far the response to the delivery pilot has been very poor. Only 4 people have taken advantage of it. They will continue, but it will probably be revised soon.

• Please look at the prototype for the new webpage and fill out the survey. Hopefully it will be implemented in January.

• The ProQuest interface will also be changing.