Joel and Kathleen led a discussion around several aspects of gathering statistics. Discussion points throughout the meeting included:

- Review of class statistics including comparing this year’s to last year’s and expected changes in terms of number of sessions and participants (for example, no orientation info sessions, just tours this June)
- Duration of (reference) questions
  - May indicate the difficulty or complexity of a question
  - May be useful when completing the faculty review checklist to show activity
  - May be more useful if reported as an integer rather than as a range
  - Could make this optional – is only used for internal reporting
- There was an expressed interest in having the definition of reference question revisited and to address, among other things, internal questions from colleagues.
- Assuming we could get it worked out, there were no significant objections to moving away from Desk Tracker to the SpringShare products (LibAnwers, LibAnalytics) to gather question transactions. There was a suggestion of having a SpecCo queue added to LibAnswers and maybe extend that to the branches as well.
- In terms of things we might want to track that we currently are not:
  - How are learning tools such as LibGuides and videos being used by our patrons?
  - Meetings, collaborative efforts, and curricula development in cooperation with other campus faculty
- There is interest in knowing what colleagues are working on throughout the year.
- Whether or not it was necessary to continue inputting VR stats from Question Point into Desk Tracker.
  - Since Question Point is the source for data it would make sense to pull the stats from there.
  - Potential draw-back would be whether or not stats, within QP, are tracked for referring questions. Norma will follow up on this.
- Whether or not we should continue tracking the stat “class taken primarily by freshman”
  - The original intent of this field was for tracking related to a GWLA. Since we are no longer participating in the study, there appears to be no need to continue tracking this stat.

Kathleen mentioned to stay tuned for a Summon/QuickSearch survey to be posted on StaffWeb.