Reference and instruction meeting 8/19/15

Present: Lehman, Lennertz, Juhl, Daniels, McKee, Torres, Boyd, Parker-Gibson, Johnson, Kirkwood, Spiegel, Zou, Stankus, Freedle

Lora:

1) Consultation space/area – shared a examples of possible reference consultation space furniture (like this: http://www.nomadflexiblefurniture.com/hive_web/index.html)
2) Demo of basics re: Libanswers as a replacement to desktracker – also showed LibInsights which has more options for analyzing data than Desk Tracker does
3) Progress with calendaring – Lora, Tim Z., and I have looked at a few options for booking rooms, particularly looking for options that would allow students to book the group study rooms and the future consultation spaces on the 3rd floor
4) Progress of rooms on 3rd floor
5) OER happenings – Provost Saxena is particularly interested in encouraging faculty to review, adopt, and create open education resources as a way to reduce the financial burden for students of textbooks

Kathleen

1) A student has been hired to replace Sara Watson on the Reference Desk – please welcome Rock! He has worked in Physics and FAL and starting next Thursday, will be working in Mullins Thursdays, Fridays, and Saturdays. I’ve made him promise he will ask questions when he comes up against something he doesn’t know yet, so please help him out until he knows everything we know! 😊
2) All of the library notices (fines, recalls, bills, etc.) that Alice had been sending out on paper will now be sent out to people via their uark account (with a cc to a library account Alice and Sherryl are managing). This saves postage, paper, and should mean the patrons get the notices more quickly.
3) Sara W. will now be doing ordering of general office supplies for reference. We can continue to use the whiteboard in the reference office to write down your requests.
4) A few people have been asking about Lynaire’s new position so I’ll give a quick update on that. Lynaire will now be responsible for hiring, supervising, and evaluating the students and staff at the circulation desk. Sherryl will be focusing more of her time on Sierra (she already has been working on a lot of patron and record clean up and we would like do a thorough review of the notices we send out), and Charles and Brian will be taking on more responsibilities for running Periodicals.
5) Update on ELC/QWC – Are moving under the umbrella of “Class+” http://class.uark.edu/ I will look into getting a rough tutor schedule and tutor-cubby room numbers so we can better direct students looking for their tutor meetings in Mullins
6) I have a question for you all on Ref Desk 2 shifts to ask tomorrow – For the Ref/Ref2 schedule in When to Work: if both a GA and a librarian are scheduled, please both be there. If two librarians are schedule, the Ref2 person can just be “on call.” If this causes any problems this semester, let me know and we can review the practice before spring
Patricia

- Has added a tab to the “Getting Started with Electronic Books” that has the information on e-textbook support that was sent around the other day http://uark.libguides.com/eBooks/bookstore
Thank you! (She’ll work on some more permanent tab once we’re into the semester a bit.)