The University of Arkansas Libraries seek experienced public service-oriented candidates for the position of User Experience Librarian. Through the use of innovative approaches and emerging technologies, the User Experience Librarian will design new and expanded programs in a collaborative environment to provide quality user-centered services and programs that meet the needs of the University community. Reporting to the Director for Academic and Research Services, this position will provide leadership and oversight for User Experience services which will include the primary functions of reference desk and virtual reference services, print and electronic reserves, current periodicals and microforms, and circulation services.

Major responsibilities include: collaborating with library departments and campus units; formulating policies and procedures; planning, implementing and evaluating service programs; chairing the library committee responsible for assessing user services activities and reporting on department activities; and supervising 17 FTE.

Responsibilities of this position include research and creative work and service in keeping with the faculty requirements of the University of Arkansas. The successful candidate must have demonstrated a record of achievement sufficient for appointment at the rank of Associate Librarian / Associate Professor and should possess an exemplary service orientation, the ability to work effectively in a diverse and changing environment, and a willingness to engage in faculty liaison activities.

**Qualifications. Required:** A master’s degree from an ALA-accredited program; five years of library experience; demonstrated leadership and supervisory experience; excellent communication skills; and demonstrated experience or knowledge of the following: delivery of user services, issues related to service of microforms, issues related to copyright and academic dishonesty, and analysis and assessment. **Preferred:** Experience managing the circulation module of an automated library system, learning management systems, or other technology related to access and reference services; demonstrated knowledge of trends in access and reference services; experience in strategic planning; and experience working in access services or reference services.

**Rank and Salary:** Tenure-track, twelve-month faculty appointment at the rank of Associate Librarian / Associate Professor. Salary: $65,000.

**Benefits:** Relocation allowance available. Benefits include TIAA/CREF, Fidelity Mutual Fund, or the Arkansas Public Employees Retirement System, 22 days of annual leave, tuition reduction, and health insurance.

**Background:** The University of Arkansas places students first by enhancing academic programs, creating an engaging campus life, reducing obstacles, enhancing diversity, improving graduation rates, and marshaling the expertise of the faculty, staff, and students. The University is classified by the Carnegie Foundation as a research university with very high levels of research activity (RU/VH). The University provides a superior campus landscape and environment while designing and building world class facilities. The funding for research awards and research expenditures continues to grow and so do the academic programs offered. The University Libraries share in the stewardship of the University’s goals and takes responsibility for the health of the research and teaching collections as well as programs that further support the academic mission. For more information, visit the Libraries’ home page (http://libinfo.uark.edu). **The University of Arkansas campus** (http://www.uark.edu/) in Fayetteville, Arkansas, with a student enrollment of more than 25,000, is the flagship campus of the University of Arkansas System. With a population of approximately 460,000, the northwest Arkansas region is home to two Fortune 100 company headquarters. This thriving region offers numerous cultural venues, such as the Crystal Bridges Museum of American Art, the Walton Arts Center, and the Shiloh Museum of Ozark History. (http://www.collegetownprofile.com/arkansas/universityofarkansas/index.html)
Application deadline and contact information. Women and minorities are encouraged to apply. Completed applications received by February 15, 2015, will receive full consideration. Late applications will be reviewed as necessary to fill the position. Send letter of application, résumé, and names, addresses, and telephone numbers of three current references to libhrofc@uark.edu to the attention of Jeff Banks, Assistant Director for Library Human Resources and Diversity Programs, University of Arkansas Libraries, 365 N. McIlroy Avenue, Fayetteville, Arkansas 72701-4002.

The University of Arkansas is an equal opportunity, affirmative action institution. The University welcomes applications without regard to age, race, gender (including pregnancy), national origin, disability, religion, marital or parental status, protected veteran status, military service, genetic information, sexual orientation, or gender identity. Persons must have proof of legal authority to work in the United States on the first day of employment. All applicant information is subject to public disclosure under the Arkansas Freedom of Information Act.