Web Development Group 3/24/09
Present: Dixon, Juhl, Lennertz Jetton, Nutt, Walker

Action items in yellow.

1. Minutes from 2/24/09 meeting approved silently

2. Usability Survey
   The main agenda item was a review of interviews coded so far. The group dismissed questions that seemed to pose little or no challenge – such as Q1 on library hours. Q3 on texting a librarian, and Q6 on the library catalog. The following are issues and possible solutions identified with other questions:

   Q2 – FAL Subjects: Most subjects could find the Fine Arts Library page but this information is not on the main FAL page. Discuss reorganizing the page with Phil Jones, perhaps parallel to Performing Arts. Some confusion between Fine and Performing Arts.

   Q4 – Locate a tutorial: Most subjects found the link to the page on this topic (scholarly journals and popular magazines) but not the video tutorial. Rethink research help page to better feature the videos.

   Q5 – Librarian for Biology: Many subjects chose the Chem / Biochem link; others had trouble with the choices of Biological Sciences, Biological and Ag Engineering, etc. In some ways, perhaps subjects steered to the departmental library page because of the earlier question regarding FAL. Add links to other bio specialists on the Chem/Biochem page; integrate subject librarians in the general A-Z list.

   Q7 – WorldCat: Very difficult to find, unless they already knew about it. Add wording to clarify the link (e.g., WorldCat: Find Books in Other Libraries). Link directly to the WorldCat interface, instead of the help page. Schedule a meeting with Selectors to discuss which WorldCat. Add WorldCat search to the menu bar on every page.

   Q8 – General articles: Mixed results. While a few knew "Top Ten," many choose the Journal Title search or the ejournals A-Z list. A key problem with the middle home page column that needs to be addressed. Consider reducing the Journals links to one to an intermediate page a choice of the InfoLinks search and A-Z list. Poll the subject librarians on the continuing need for an A-Z list. Change wording on Article searches links.

   Q9 – Psych Articles: Again, confusion over the Journal Search options. See Q8 above.

   Q10 – Headache: Some success. Confusion over the word "issues." See Q8 above.

   Q11 – ILL: Some students understood the concept, but did not know the name of the service. One choose WorldCat. Need to pare down the right column to a few key services and rely on the A-Z site index for others. Need explanatory wording on the ILL link. Discussion at length over trimming this column and moving research help here.

   Juhl will ask about scheduling the WorldCat and EJournal A-Z list discussion at a future selectors meeting.

   The group still needs to decide on when to do graduate student surveys, also.

3. ACRL – Research Wizard
   Dixon and Lennertz Jetton reported on the success of their poster session at ACRL. More than 280 contact cards were given out and the poster – as well as the site – received many complements from attendees. Lennertz Jetton expects that we will receive some requests for the code.

4. Other reports
   Juhl reported briefly on current projects, including the Fay Jones finding aid and Sharepoint Designer.

   Lennertz Jetton reported on Learning Collaborative activities, including Blackboard integration and a video on understanding citations.
Next meeting: Tuesday, April 14th at 11am in room 472B.

Respectfully submitted,
B. Juhl  6 oz.