THE ILL INSIDER

"We Keep the requests moving and the knowledge flowing"

Latest News and Updates

UPCOMING EVENTS/ LEAVE

- Libraries Team Get Together@ City Park
  November 6th 4:30pm-6:00 pm
- Robin Out
  November 4th-5th
- Robin Out
  November 9th
- Robin Out
  November 16th
- Kia Out
  November 25th and 30th
- Regan Out @ Noon
  November 25th
- Library Closed-Thanksgiving Break
  November 26th -27th



Resource Sharing Highlights

November in ILL: A Season of Gratitude!

November is here, bringing cooler days, cozy reads, and a little extra reason to celebrate the people who make our work meaningful! As we move through the semester, we're staying focused on providing dependable service, supporting our campus community, and keeping materials moving where they're needed most

This month, we're taking a moment to recognize the everyday efforts that make a big difference, from tackling requests to helping patrons access the resources they need. As Thanksgiving approaches, we're grateful for our team's hard work, collaboration, and commitment to keeping ILL running smoothly.

-Kia Grant

Reminders:

- Dr. Daniela D'Eugenio is on sabbatical until December. Handle her ILL requests like a distance user until she returns. Will use CDL for loans instead of shipping books to Italy.
- The Fall 2026 required textbook list has been linked here.
- If you haven't already, please set up your passkey. The deadline is Dec. 1st

A Little Gratitude for Our Planet

This holiday season, let's show our planet some love by recycling! Sustainability is a core value of librarianship, and we want to do our part in taking care of our planet. In ILL, we've repurposed old shipping boxes into cute recycling bins and we empty them into the larger bins weekly.

Want one for your workspace? Stop by our office and pick out a box or two to start recycling. Every little bit helps!



Conference Opportunities

The Access Services Conference

November 17th -19th 2026 Atlanta,GA
HYBRID option Available

Electronic Resources & Libraries (ER&L)

March 21st -24th 2027 Austin, TX/
HYBRID option Available



ACRL 2027 – Rooted in Community

April 7th -10th 2027 Portland, OR/
HYBRID option Available

Professional Development

Interlibrary Loan: From Basics to Current Issues
On Demand

Enhancing the ILL Experience: Integrated OCLC Solutions from Discovery to Delivery
On Demand



Lending a Laugh

Dad Jokes: Thanksgiving Edition

1. What do you call a group of musical sweet potatoes? - A Yam Session

2.What key can't open any doors?- A Tur-key

3.What is a librarian's favorite side dish? -Quiet Peas

Policy & Procedure Updates

The Training Corner: Quick Tips & Tricks

Don't Leave Your Requests Half-done!

Include the necessary details and notes when processing requests, especially when an issue requires follow-up. Clear documentation helps coworkers understand the request history and maintain continuity.

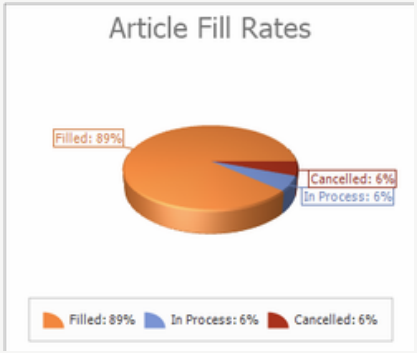
DID YOU KNOW?

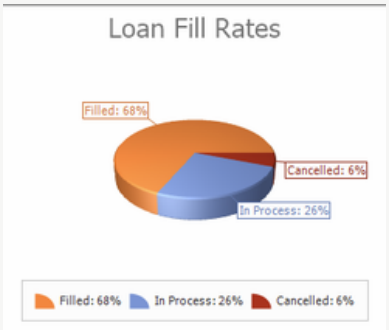
Stack Break

Everything we know about the first Thanksgiving was written in a letter by a colonist named Edward Winslow. While the letter is pretty long, he only briefly mentions Thanksgiving.

Stats

October at a Glance



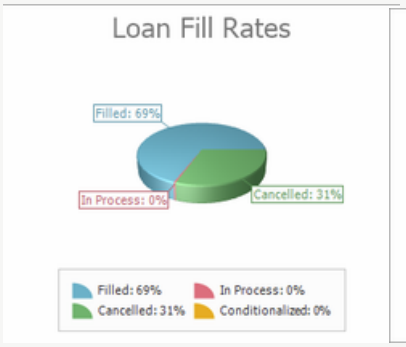


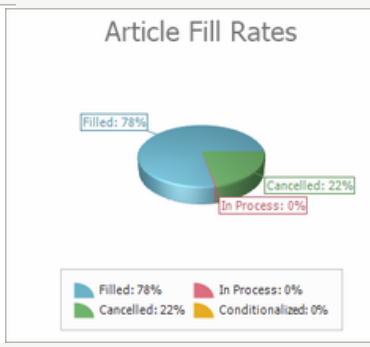
Borrowing Fill Rate Stats 10/1/2026 -10/31/2026

The borrowing article requests fill rate in October was very similar to September with a 89% ill rate. Only 6% of article requests were cancelled, while just 6% remain in process. This indicates that for the most part patrons requesting articles are successfully receiving the materials they need with minimal delays or cancellations.

For loan requests, the fill rate was 68%, while this looks like significant drop from September, it is only because 26% are still in process and 6% were cancelled.

Lending Fill Rate Stats 10/1/2026 -10/31/2026





In October, our lending article fill rate increased to 78%. Our lending team successfully supplied the majority of article requests received. The remaining 22% were cancelled, typically due to issues such as unavailable holdings, incomplete citations, or publisher restrictions. No requests remained in process or required conditional responses at the close of the reporting period.

Also, during this period, 69% of lending loan requests were successfully filled, while 31% were canceled. While this may be a slight drop from September's stats, as mentioned previously, we are still working towards implementing automations that will prevent non circulating items from affecting our work flow and fill stats. There were no requests left in process or conditionally filled, indicating all requests received a final outcome by the end of the reporting period.

A Word From Our Users

"Thank you so much for this lightning fast turnaround! You rock and are making my solo librarian life all the easier."
-Ana Nino
Librarian at Fort Worth Botanical Garden