Minutes of Public Service meeting

November 17, 2011

Room 486

Present: Lora Lennertz Jetton, Judy Ganson, Beth Juhl, Joshua Youngblood, Phil Jones, Luti Salisbury, Donna Daniels, Kathleen Lehman, Tim Zou, (Dawn Lingelbach – minutes)

Discussion about the StackMap. Several individuals within the library attended a sales webinar regarding the StackMap product. StackMap is a service whereby the libraries’ holdings would be mapped to maps that would be available through the libraries cataloged. These maps could allow finer granularity in describing the locations of our materials. Will be able to direct a patron to exactly where a book is located rather than just a general area. Would trade cost of product for the time of a person having to take the patron to the book. For this generation it is much less intimidating to be able to just look it up on a map, they are more into using technology to find things rather than ask. At this point wouldn’t use for branch libraries because their floor plans are so small and there is always someone close to help the patron. However if it shows to be a very valuable resource with in Mullins could look at the possibility of expanding it to branches in the future. Tim will take these comments and recommendations to go ahead with this to Juana.

Tim also reported that he had spoken with Juana and they are still looking into purchasing the Trafsys system. He has given her quotes on several other similar systems as well.

Lora reported she had spoken with Dean Allen regarding the document delivery service. Since it seems there are still many loose ends, as previously planned we will dedicate the meeting following Thanksgiving on December 1st to discussing this initiative and determining all of the details. This way it can be ready for implementation in the spring.

Lora asked for other announcements and no one had any.

The main focus of the meeting was to focus on mapping the ALA Standards for Libraries in Higher Education with the Libraries proposed Goals and Objectives document to determine where they fit together. How can the standards be plugged in to the libraries Goals and Objectives?

Overall it seems to the group that we are tracking with the principles. The following are points which can be extended as they fit with the current goals document.

ALA Standard 1
Institutional effectiveness fits in under adopting assessments. 1.4 and 1.5 being specifically important. This is definitely the most important standard. Determining which bodies of evidence under 1.4 goes along with 1.1 in our (Library Goals and Objectives) document. 1.5 and 1.7 go with part of 6.

Focus on 1.4, 1.5, 1.7, but all aspects of #1 from the standards document are items on which we can work.

**ALA Standard #2**

2.5 needs done in more of a systematic manner. Service, design, and delivery are key aspects. Fits under 3, 7, and 8.

*per Judy – Admin. Group is looking for goals but if you have things that are more mission statements pull those out and recommend as mission statement revisions*

*Do we need to add in the goal of document delivery in? Not sure where it would fit. Need to indicate that it’s something we will be spending time on this so shouldn’t it go in the goals. It needs to be addressed.*

*per Judy don’t feel constraint about adding things to the document.*

**ALA Standard #3**

Educational Role fits in 6, 7, 8 but missing sense of working with academic faculty. Need to draft up something more to go into 7 to make it more specific. 3.1 add to make a 7.3. Phil and Luti will write up a draft.

Need to figure out what faculty want for help. What will they allow help with? How can we get them to realize that we are valuable as librarians and be mindful of our role? 3.5 into 8 build on it. Jones and Salisbury will also write up a draft for this.

**ALA Standard #4**

Everyone in agreement that this is already covered in our document and that we are already working on this.

**ALA Standard #5**

We are working to improve this

**ALA Standard #6**

Have this pretty well covered. May possibly here from Phil and Tess about the conference in Philadelphia.

Zou reported issues with the overwhelming use of washrooms and water fountains on nights and weekends. It was suggested that we talk to Sheri about these types of facilities issues. However, the
campus is growing rapidly and planning for that growth fits into #11 of our goals. Zou will write another direct point regarding intermediate planning.

**ALA Standard #7**

7.1, 7.5 we already do. 7.6, 7.7 Identify assessments with use for results – Transparency (chancellor's goal) Goes back to #1 which we've already covered need to identify who stakeholders are. What are you assessing and who are you assessing it for?

**ALA Standard #8**

Goes with #9, #4, 11.3 Seems to all be covered throughout the goals.

**Standard #9**

Goes with 6 and aspects of 4&11 covered

Next meeting we will discuss document delivery and then go back and look at instruction document and then go through it like we did this today.