
**Systems and Technology**

**Ganson** reported that George Fowler is returning from his service in Iraq and will resume his library job on Monday 11/17/08. Todd Cantrell and Trent Garner will also return from vacation and personal leave next Monday.

Ganson asked for reports of any system-related problems and reminded all about the recent reports of a virus through the Internet and asked staff members to be careful with saving and uploading files through flash drives. Juhl added that for those who tend to keep a flash drive plugged in all the time, their flash drives are prone to get viruses. Frequent use of the Anti-virus software to scan the device should be a good practice.

**Salisbury** reported some network printing issues at the Chemistry Library. The Systems staff has been able to temporarily remedy the problems by bypassing the network router.

**Lennertz-Jetton** reported a problem with the multi-media presentation control system in Room 104. The security control was frozen. Brown updated that the problem has been fixed.

**Zou** reported a problem with the Self-Check station. The receipt printer stopped working and when a patron finishes checking out items, the screen displays a message “Print receipt,” but the printer would not respond to the command. Communication with the Sentry Technology technician confirmed that it could be a hardware problem. A service order has been placed and the company said it would take about a week for them to order the part and dispatch a local representative to Fayetteville.

**Zou** also reported that the Circulation Desk has implemented a new paging system to assist students with requesting group study rooms. Six pagers were purchased that can be checked out to students waiting for next available rooms.

**Bailey** reported the availability of campus-wide software for managing lost-and-found items. The software will allow people to search and report lost items through the web and track down the location where a found item was reported. A meeting to discuss implementation was held on Tuesday between Bailey and Access Service personnel. Software will be installed on all 3 Circulation stations for staff to log and record lost-and-found items. More information can be found at the following links:

http://uarklf.com/selectitemtype.aspx

http://www.csulalf.com/FoundItems.aspx?
Around the Table

Salisbury attended the Charleston Conference in Charleston, SC last week. She presented a paper and attended several sessions. One big topic was Google’s book deal. With the copyright law suit settlement with publishers, Google is looking to expand its book digitization plan to include newly published books by paying $60 to authors who want to post their book online with Google. Google will also allow limited free access for universities who have participated in Google’s project. Web 2.0 initiatives were also discussed around the issue of what constitutes the web information content—data, chart, statistical information in digital format? Another focus was on the impact of economic downturn vs. the rapid growth of Asian economy in countries like China and India. Other topics of interest to her were: redefining the role of scholarly community, trends in academic information repositories and open access to them, pre-print research and manuscripts by scholars and researchers. Please contact her for more information. Her own presentation also went well.

Hartsell reported on the success of ALPS-sponsored workshop on workplace safety and disaster preparedness at this year’s InfoBits. UAPD Chief Steve Gahagans conducted the workshop and K. Turner and Elaine Contant of Systems Department also made a presentation on the topic.

Zou and Gibson attended the ARKLink fall meeting at Arkansas State University, Beebe. Zou chairs the Resource Sharing Committee this year. At the ARKlink meeting Zou reported on the ARKLink directory update and his committee’s plan to put together a usage statistical report on ARKLink reciprocal borrowing. Gibson gave a brief talk about the pre-conference, Rethinking Resource Sharing, that she attended at ALA Annual Conference in June. Juhl ’s e-mail report on issues relevant to ARKLink webpage (web site design, committee minutes, Goodsearch stats, and the ARKLink website usage data) was read to the librarians at the meeting.

Zou also reported on the completion of the final report of a national survey on international Interlibrary loan practices. The survey was initiated by RUSA STARS International ILL Committee of which Zou is currently chairing.

Jan Dixson is working on the GIS Day Open House, which will be held on November 19 at the J.B. hunt Center.

Bailey informed the group that there will be no PS meeting next Thursday, November 20. A workshop is planned in January to get PS staff members oriented with recent developed tools from Learning Collaborative Committee and Instruction Collaborative Committee. Date for the workshop will be decided soon.

Public Services Meeting will be cancelled for next week.

Respectively submitted by Tim Zou

Revised by Alberta Bailey 2/4/09