University of Arkansas Libraries Reference, Instruction, and Selectors meeting 9/6/2017

Present: Elaine Thornton, Michele Reilly, Kathleen A. Lehman, Michelle Jude Gibeault, Amy L. Allen, Beth Juhl, Joshua Cobbs Youngblood, Jozef Laincz, Martha A. Parker, Mary A. Gilbertson, Necia T. Parker-Gibson, Normastel Mosby Johnson, Phillip J. Jones, Sarah E. Spiegel, Lora L. Lennertz, Angela Hackstadt, Laura Cameron, Marianne Williams, Jonathan Torres, Mandi Smith

Agenda

- Support services for researchers - Chuck Mitchell, Director of Support Services (UITS)
    - New service offerings available to support researchers
        - Software packages –
            - Adobe suite site license
            - Research statistical tools
            - Site licenses are funded by 6 campus entities
        - Service management tool (Cherwell) – has expert feature capabilities
            - pushing for service owners to identify their services and processes
            - wants the help desk to be the "one stop shop"
        - Box – new storage solution, especially for those with large storage needs
        - Nebula – provides virtual machines in high speed environment
        - Transitioning to a VDI lab across campus including the libraries.
- Data Analytics & Visualization - Ling Ting, SME (UITS)
    - SPSS – 100 licenses are available to be prioritized as follows:
        - 1) distance students, 2) classes that teach SPSS
    - Qualtrics – Stat IQ turned on; Ling will forward email so that feature can be accessed. Additionally, can perform text analytics through this feature.
    - Tableau - can get it for free
    - Ling and Shelly inviting all researchers who teach research methodologies to collaborate. This is still in the works.
- Roundtable
    - Digital Services Unit Open House Wednesday, September 20, 2017 9a-10:15a
        - This will be in lieu of this meeting.

- Reminder (Michele sent this out): Faculty discussion Education, Mobility, Leadership and Learning with Dr. Jon Landis
  - Wednesday, September 13, 2017, 9 a.m. - 10:30 a.m.
  - Location: Arkansas Union 513-514
  - Please sign up if you are available
- If you have not done so, please enter your Aug stats by EOD today
  - Course number issue
- Sarah
  - offering SURF Grant office hours every Thursday from 1p – 3p in Honors College
  - offering office hour in Gearhart beginning September 19th 20th from 1 - 3 p.m. for the rest of the semester for honors and non-honors students conducting undergraduate research
- Beth - cleanup of research guides as part of a project to prepare for "https everywhere."